



UNITED STATES MARINE CORPS
SPECIAL PURPOSE MARINE AIR GROUND TASK FORCE
CONTINUING PROMISE 2010
PSC BOX 8073
CHERRY POINT, NC 28533-0073

IN REPLY REFER TO:

Family Readiness Frequently Asked Questions

Updated 09 July 2010

How do I contact my Marine or Sailor's Parent Command or Family Readiness Officer (FRO) while they are deployed with the SPMAGTF CP-10?

All of the supporting units' contact information can be found on the SPMAGTF website by visiting the following link:

<http://www.marines.mil/unit/2ndMAW/SPMAGTF/Pages/history.aspx>

The contact information for the Family Readiness Officers is as follows:

SPMAGTF CE / MACS-2 FRO: Ms. Beth Olson beth.olson@usmc.mil

SPMAGTF ACE / HMM-774 FRO: Ms. Julie Soares julie.soares@usmc.mil

SPMAGTF GCE / 2nd AA BN FRO: Mr. Aaron Vanderburg aaron.vanderburg@usmc.mil

SPMAGTF LCE / CLR-25 FRO: Ms. Pamela Jude pamela.jude@usmc.mil

Is there a hotline number that I can call for updates?

Yes. The Family Readiness Hotline for the SPMAGTF is **866-242-0064** or **252-466-4388** - You'll press **5** (for Marine Air Control Group 28), followed by **8** (for the Special Purpose MAGTF), when promoted.

Where is the mailing address for my Marine or Sailor?

Please visit the following link for all of the mailing addresses:

<http://www.marines.mil/unit/2ndMAW/spmagtf/Pages/documents/mail.pdf>

When can I expect my Marine or Sailor to be home?

Right now, pending any unforeseen circumstances, everyone is due home mid-November. Once the homecoming approaches, we will update the hotline recording with details. Of course, if you have any more specific questions, please feel free to contact your Family Readiness Officer.

How will the families be kept in the "know" during this deployment?

We are very lucky in that we will have a Public Affairs Officer and Combat Camera Marines deployed with our Marines and Sailors. We will be updating the website often with new news articles and pictures. A monthly newsletter will be published and will be accessible on the website. The Commanding Officer, LtCol Richie, will also be sending out monthly e-mails to our Marines, Sailors and their families.

I have not heard from anyone during the deployment. Who can I contact?

If you have not heard from your Family Readiness Officer, or anyone else during this deployment, please use the e-mail links above to contact your FRO. If you are unsure who to contact, please call Ms. Beth Olson, the Family Readiness Officer for the Command Element of the SPMAGTF at 252-466-2297. She will work with you and the other units to ensure you are getting all of the resources and support that you need!